

# Kin

Formerly Ethnic Disability  
Advocacy Centre

**Annual Report 2021**



# Kin

## Disability Advocacy



Kin acknowledges the Aboriginal and Torres Strait Islander Peoples as Traditional Custodians of Country across Western Australia. We pay respect to their cultures, Elders past, present and emerging and we commit to working together for our shared future.



Australian  
Charities and  
Not-for-profits  
Commission

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## President and CEO's report

### New name, new brand, new place, renewed sense of purpose

Our new name and brand, Kin, has been warmly received by everyone who has engaged with us this year as it truly reflects who we are and how we work. It demonstrates that we are a 'for-purpose' agency and has already attracted renewed interest from others to participate in our activities and to partner with us.



徐環 *Kit Chui*

**Kit Chui**  
President

At the beginning of January 2021, Kin moved into its new, fully accessible premises located in one of the most multicultural local government areas in WA. We now have four times the space – with ample workspace, meeting rooms for client interviews and small meetings, and a large seminar room that is already being used regularly for community classes, workshops and large meetings. With Kin being an essential service, the space has been designed to ensure staff can adhere to social distancing when required and continue to work in a safe space should future emergency lockdowns occur. We acknowledge the great work of Sam Teoh Architects in working alongside staff to create a fit for purpose space.

Ubuntu: “I am who I am because of who we all are.”

“To practise ubuntu is to help others remember their true identity, recognise their true value, and participate fully.”



During the COVID-19 lockdown we recognised the need for Kin’s content and digital platforms to be accessible to clients and community members who rely on assistive technology to navigate the digital world. As a starting point, a multimedia accessibility consultant was engaged to review our existing website and make recommendations for the rebuild of a fully accessible website. We worked with *Media on Mars* to redesign the website, which will go live in early August 2021 at the same time as the official opening of our new premises. This process will continue across other Kin digital platforms.

A handwritten signature in black ink that reads "W. P. Rose".

**Wendy Rose**

Chief Executive Officer

The Board of Management continued to reshape the way it works. This year we formed three governance subcommittees to have oversight of finance, quality assurance and risk management, and programs. We continued to reach out to younger ethno-culturally and linguistically diverse (ELD) people with lived experience of disability and who have relevant skills and experience to participate in decision-making activities. As such, we were pleased to welcome Sarah Kerr, a young lawyer living with disability, to the Board of Management earlier this year.

**Thank you to the members, staff and volunteers who create the culturally safe space into which clients and stakeholders enter every day. Your passion and dedication to the work we do is appreciated and highly regarded.**





## Who we are

### Our agency

As a for-purpose agency, Kin strives to promote, protect and safeguard the rights and interests of people from diverse cultures with disability across Western Australia.

We recognise that working within collectivist cultures, it is important to include family and primary carers in discussions that will have an impact on the outcomes for the person(s) living with disability. At all times we ensure that a safe space is created, from which clients can have a voice in determining the outcomes that best meet their needs.

In seeking an inclusive society, we need to ensure that it starts with us. Kin's membership, workforce and Board of Management are representative of the ELD communities in which we work. We lead by example.

Individual and systemic advocacy is at the core of what we do, and all programs, projects, and community and agency partnerships directly link back to this work.

Identification of systems barriers provide an opportunity to work with relevant agencies to address the issues. This is done through project partnerships, consultancy and bespoke culturally competency training. We also provide in-house training for clients to develop strategies and the skills to self-advocate.

### We are Courageous

#### We make a stand for our beliefs

We are bold and defiant against injustices and make it known. Speak up when no one else does. It's this bravery that will also inspire courage in those around us.

## Our footprint

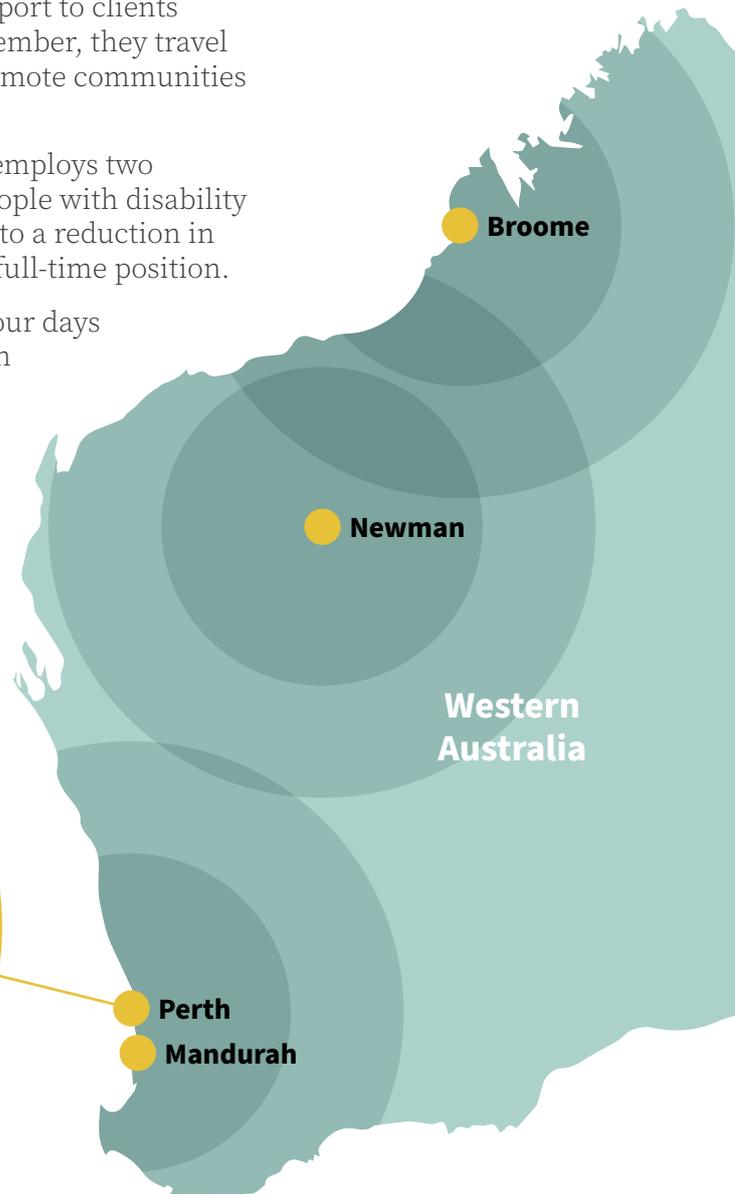
As a statewide specialist independent disability advocacy service, Kin is committed to supporting clients regardless of where they live in Western Australia. Whenever possible, staff will arrange face-to-face meetings, alternatively contact is maintained via email and telephone.

The **Perth metropolitan** team is based in the Osborne Park office. Staff travel across the metropolitan area daily to meet with clients and their families at suitable locations. We also provide outreach services one day a week in Armadale and Midland. Co-located services offer opportunities for interagency referrals in safe, supportive environments. Outreach services will be reviewed in the coming year for relevance of place and purpose.

**Kimberley Disability Advocacy** operates in Broome and employs two Regional Advocacy Officers who provide advocacy support to clients across the Kimberley region. Between March and November, they travel to Derby, Fitzroy Crossing, Halls Creek and outlying remote communities to meet with clients and service providers.

**Pilbara Disability Advocacy** is based in Newman and employs two Regional Advocacy Officers who provide support to people with disability living in the East Pilbara and the Western Desert. Due to a reduction in funding, as of March 2021 this service reduced to one full-time position.

The **Peel service** is based in Mandurah and operates four days a week to provide advocacy support to ELD clients with disability living in the Peel region. The Regional Advocacy Officer meets with clients at the office and also travels across the region to locations more convenient to clients. We provide office space at this venue one day a week to Explorability, an agency that provides disability advocacy support to a different cohort of clients.



## Our people

### Our Board of Management

Members of Kin's Board of Management are reflective of the diversity in lived experience of disability, culture, language, age and professional skills. They work alongside the CEO to ensure that delivery of the strategic plan is aligned to the organisation's ethos and core values.

### Our staff



Kin's 26 staff members demonstrate lived experience of disability, culture, language, age, and professional skills and experience.

The individual advocacy support team comprises the Advocacy Services Manager, a specialist Disability Royal Commission advocacy officer and 12 individual advocacy officers.

The Advocacy Services Manager and the CEO are the conduits between Kin's teams and external stakeholders. Over the past year, this work has included engaging with key stakeholders and participating on decision-making committees.

Systemic advocacy is shared between the CEO, the Advocacy Services Manager and the part-time Systemic Advocacy Officer.

The part-time Finance and Office Manager is responsible for the day-to-day management of Kin's offices and maintains a robust financial system to ensure the agency meets its financial obligations to funding bodies and other statutory entities.

## We are Diverse

### Differences are recognised here

We represent many diverse voices and life experiences. We are built on the idea that differences and layers should be valued, because these are important parts of what makes someone unique.

### Our members

Kin's members and supporters ensure the authenticity of the work we do. They provide input into the design of new projects, development of resources, and are regularly invited to participate in government consultations and attend focus groups to respond to government inquiries.



“

I am proud to be a Kin Disability Advocacy ambassador because I believe that by declaring my involvement, I can multiply my own impact of sharing my experiences living with a disability and change the community attitude.”

## How we work

### Individual advocacy

Core funding from the WA Office of Disability and Department of Social Services (DSS) provides capacity for Kin to work alongside clients to support them to advocate their issues. We work to create a culturally safe space from which they can challenge service barriers.

The individual advocacy team engage with clients and their families in a format that best meets their needs. This may be through face-to-face meetings, telephone, email and/or Microsoft Teams. All offices have an 1800 freecall telephone number and language and Auslan interpreters are used when required.

The team comprise an advocacy services manager who provides guidance and supervision to the team as well as assisting clients to address complex issues. A team leader works with the advocacy staff to help clients lodge internal reviews and external appeals on issues related to the National Disability Insurance Scheme (NDIS).

Through its Decision Support Program, Kin assists adult clients who have limited decision-making capacity and no other appropriate decision-making support from a family member, carer or another significant person. The focus of the program is to help clients initiate access requests and/or proceed through NDIS planning processes. This program is funded by DSS.

In 2020–21, Kin was fortunate to receive short-term funding through the National Ethnic Disability Alliance to employ a team of Multicultural Community Connectors to assist ELD people with disability to access the NDIS (funded by the National Disability Insurance Agency). The team undertook assertive outreach to ELD communities, linked potential NDIS participants to Partners in the Community, supported people to attend appointments for functional assessments and assisted with completion of NDIS access documentation. Clients not eligible for the NDIS were supported to access other community-based services where possible.

To meet the increased demand for disability advocacy during the year, Kin implemented its waitlist management strategy and additional staff were recruited with funding from the Office of Disability. This funding will cease on 31 December 2021.

Consistent with the last financial year, many of Kin's clients entered Australia under the Humanitarian Program and do not have strong informal supports and have limited or no knowledge of the human service systems in Australia. We are also seeing an increasing number of families with multiple members of the same family with disability.

“We applied five times previously, with all applications rejected. Now with the support of the advocacy officer we are very happy with the successful outcome of the sixth attempt for funding support.”



This makes it much more difficult for the family to navigate complex systems without advocacy support. The highest referral sources continue to be public hospital social workers, State Child Development Services, allied health professionals (public and private) and community service agencies.

Our clients come from a broad range of cultural backgrounds with the main source countries being Afghanistan, Iraq, Iran,

Burma and Syria. Advocacy staff have accessed language interpreters on average 11 times per week. In a number of instances advocacy officers have requested meetings be deferred as service providers have failed to engage accredited language interpreters in the language understood by the clients.

The top five presenting primary disabilities in this reporting period were: physical, intellectual, psychosocial disability, medical and neurological. Consistent with last year, the largest percentage of clients in the past year were aged between 40–54 years of age (27.71%). Most clients in the 40–64 years age group were recently arrived humanitarian entrants with limited or no English language skills and had little or no ‘evidence’ of disability on entering Australia. Due to lengthy wait times to access specialist appointments, these clients have insufficient evidence to successfully navigate their way through the application process for the Disability Support Pension and/or to test eligibility for the NDIS.

This year, we continued to provide support to clients with disability and their family/carers to make submissions to the Disability Royal Commission. In the Kimberley region, with eased COVID-19 restrictions, we conducted community engagement activities in the Beagle Bay, Djarindjin and Ardyaloon communities of the Dampier Peninsula and held information sharing workshops with service providers in Broome and Derby. We also connected with Perth metropolitan communities and service providers to share awareness and information about the Disability Royal Commission.

We worked collaboratively with all Disability Royal Commission funded services in WA to provide wraparound services for our participating clients, including legal and counselling support. The Disability Royal Commission itself has been granted an extension and will now deliver its final report in September 2023. In addition, the Australian Government has amended the *Royal Commission Act 1902* to improve confidentiality protections for information given by participants and encourage people to take part in future Royal Commissions.

Represented on

**28**

Consultative committees and advisory groups

## We are Specialised

### Expertise delivers outcomes

In our work, we face complex challenges that demand specific skills before they can be solved. Not everyone has that expertise, but we do. We are serious about developing our disciplines and being effective advocates.



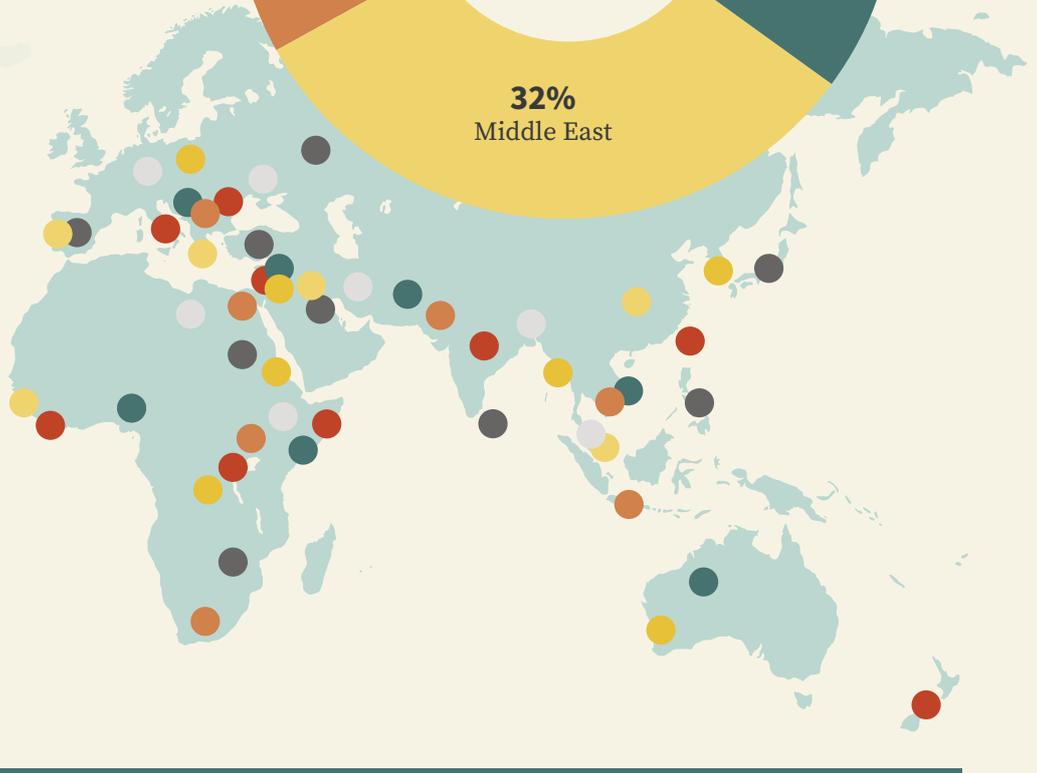
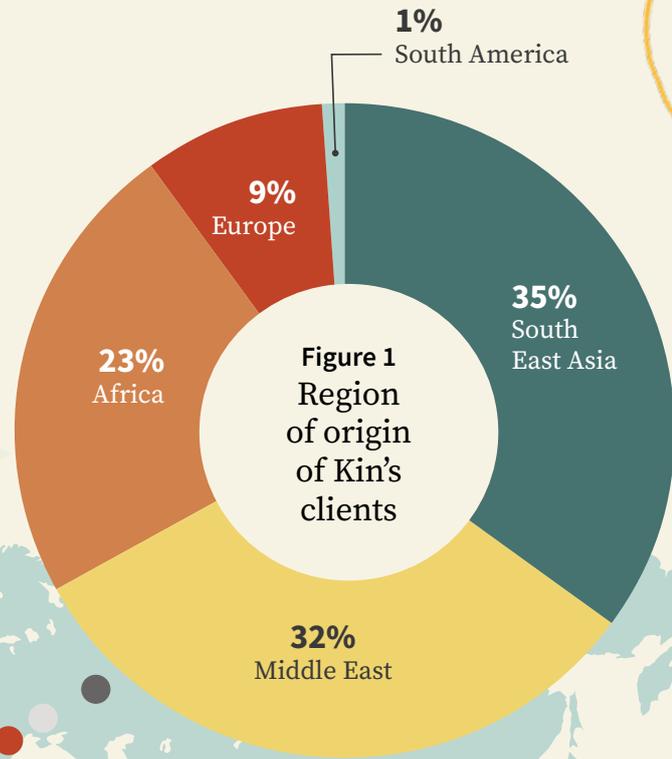
519

clients from

60

ethnic backgrounds

Figure 2  
Region of ethnicity of Kin's clients



42% Arabic

Translating and Interpreting Services (TIS) was used on

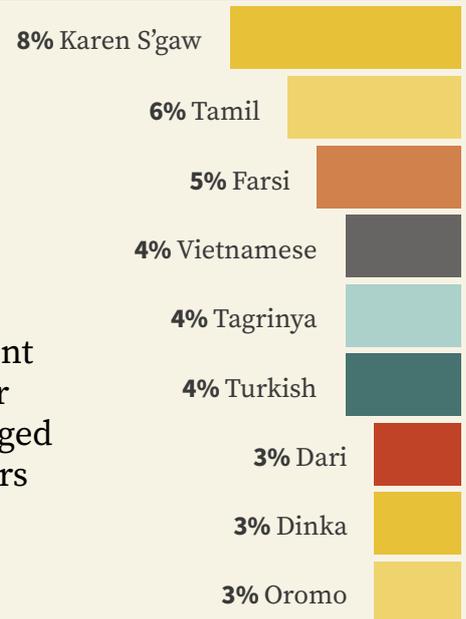
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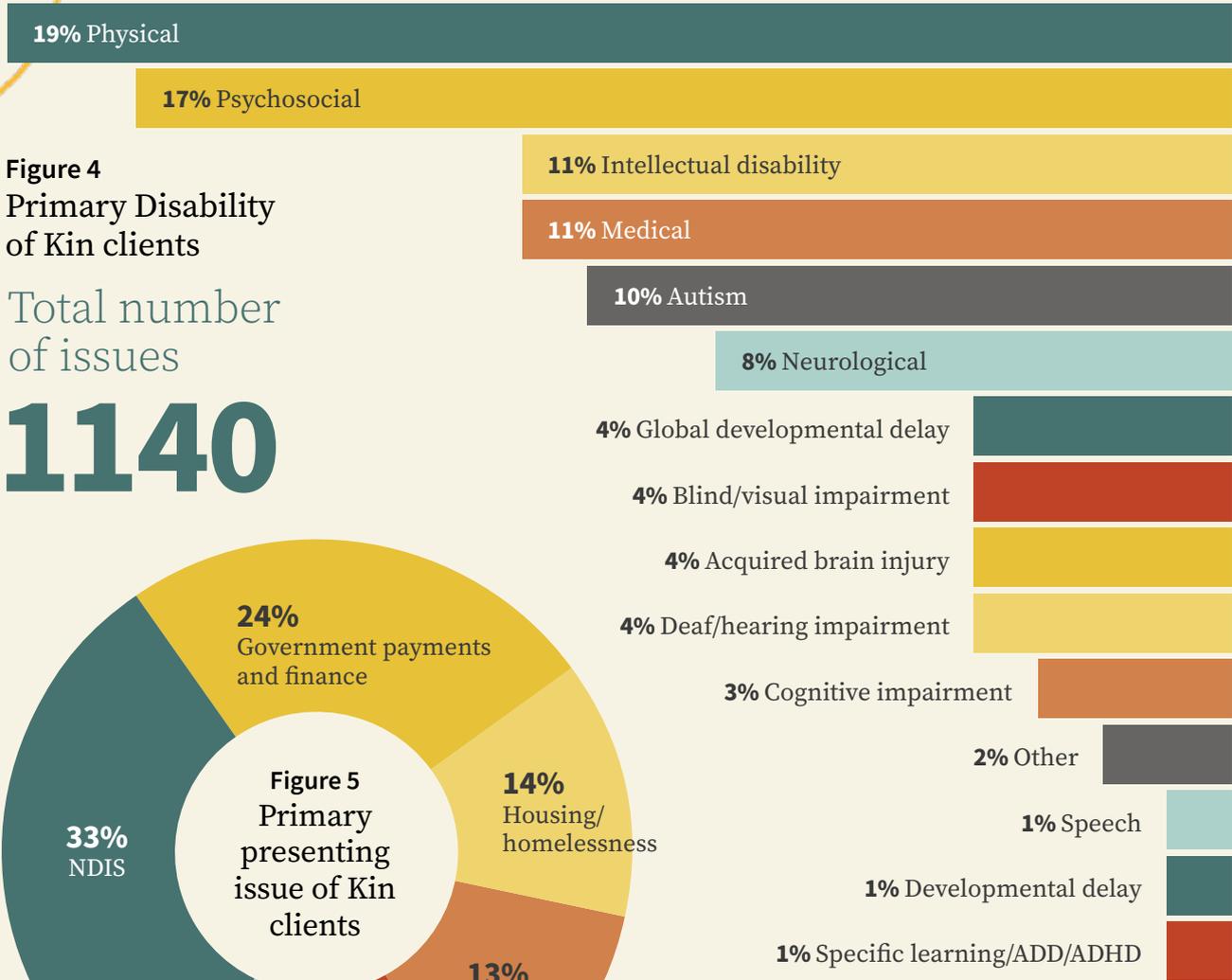
occasions to engage interpreters that spoke

30

languages

Figure 3  
The top 10 client languages for which Kin engaged TIS interpreters

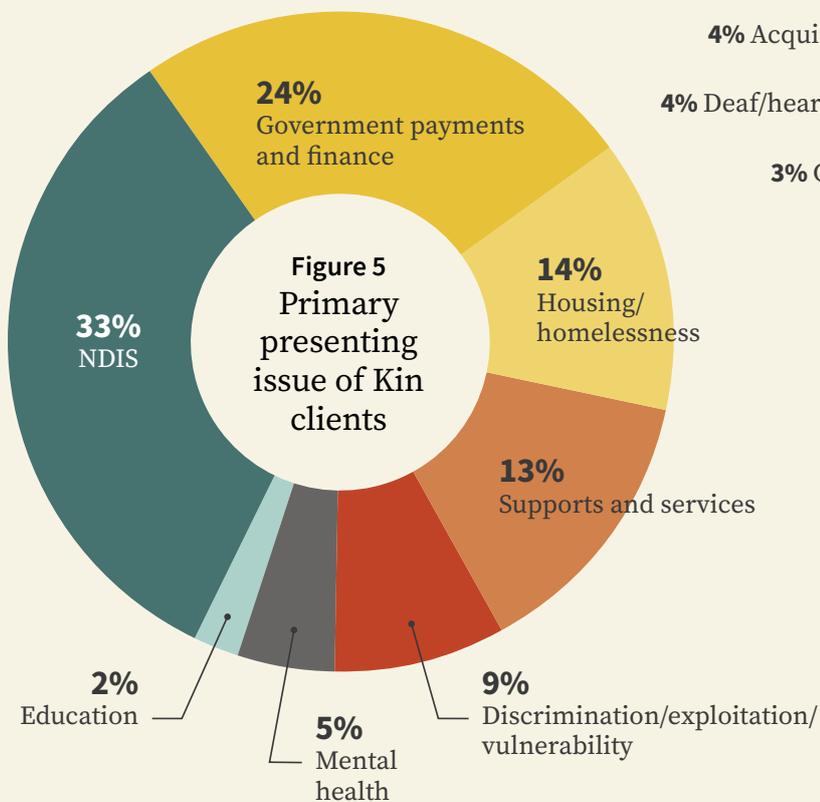




**Figure 4**  
Primary Disability  
of Kin clients

Total number  
of issues

**1140**

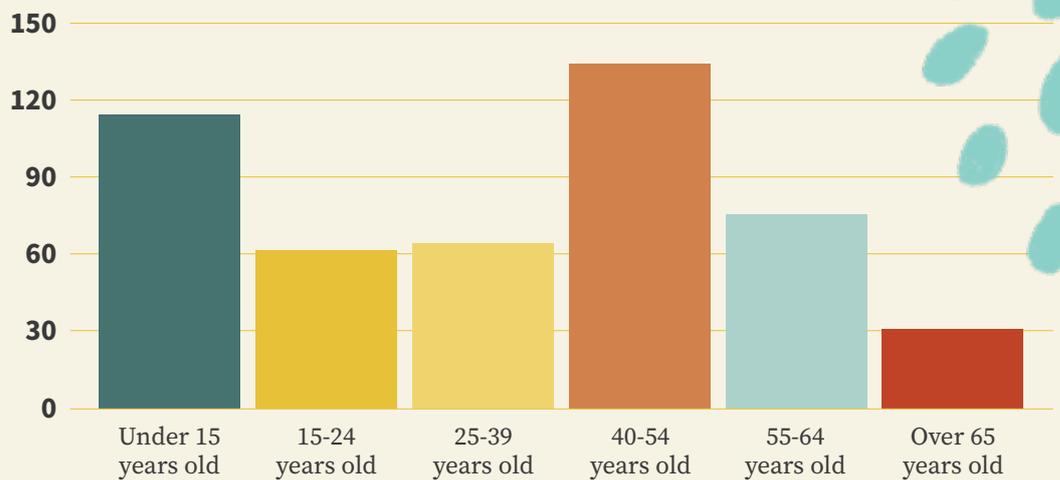


**Figure 5**  
Primary  
presenting  
issue of Kin  
clients

**Figure 6**  
Ages of  
Kin clients

Average  
age

**39**





## Addressing systemic issues



Kin seeks to influence and secure positive long-term changes in society for people with disability, including changes to the law and government policies and practices. Our aim is to remove barriers and address discriminatory practices to ensure the collective rights, interests and wellbeing of people with disabilities from diverse communities are attained, upheld and safeguarded.

Kin receives limited funding from the Department of Social Services to address systemic issues on an ongoing basis. We source other avenues of funding to supplement this work. Whenever possible, Kin responds directly to government inquiries and makes submissions on proposed legislative changes that directly impact on the communities we serve. We also provide input into submissions made by partner organisations.

In 2020–21, our key focus areas for engagement were:

- Equity in mental health outcomes for ELD people with disability
- Transformation of communication strategies
- Equity in English language learning for ELD people with intellectual and cognitive disabilities
- Reducing the engagement that Aboriginal people with cognitive and mental impairments have with the justice system.

### Equity in mental health outcomes

Kin's CEO is a nominated 'critical friend' of the WA Department of Health and provided input into the Substantive Health Review and advice on recommendations directly impacting on ELD communities. Kin is also a member of the working party of the Multicultural Mental Health Subnetwork Steering Group, which addresses gaps in quality service access for people of ELD background experiencing mental health distress.

### Digital accessibility

'Saving face', shame, stigma and fear of the unknown may prevent some people of ELD background with disability seeking support. Kin has a closed Facebook page for an online peer support group, which provides a safe and secure space where the group can discuss sensitive issues and share information in language. Kin's public Facebook page allows staff to share relevant information to a hard-to-reach ELD audience as well as the broader online community.

“The advocacy officer explained our case and what actions had to be taken in extremely simple terms. She helped simplify what was originally a daunting process and made it an easy step-by-step process.”



Collaborated  
with  
**16**  
other  
agencies to  
highlight  
systemic  
issues

Delivered  
**30**  
submissions,  
reviews,  
consultations

Parallel to this activity, a Multicultural Ambassadors group provides a public face for people with disability from specific ELD communities. The Ambassadors engage with members of their community to promote the advantages of having the right supports and services in place to fully participate in society. Additional funding has been received to expand the Ambassador program to include regional representatives as well as develop co-designed training for the group.

Kin uses its website to provide information to diverse communities and service users, as well as agencies providing support and services to this population group. Accessibility is of paramount importance to Kin's audience and a multimedia accessibility consultant was engaged to review the website. A web design company then worked with Kin to transform the website to be fully accessible, in particular to be able to be read in the user's language of choice using assistive technology. The website has been nominated for an international accessibility award.

#### **Equity in English language learning**

Kin worked closely with North Metropolitan TAFE to adjust the Adult Migrant English Program to meet the learning needs of ELD people with intellectual disability and cognitive impairment. In July 2021, with funding received from the Office of Multicultural Interests, Kin will trial a 12-week English language program with the identified cohort of students in a community setting. It is anticipated that clients with NDIS plans will be able to access these classes through TAFE in the future.

#### **Independent Support Person Program**

In August 2019, Kin partnered with People with Disability WA to host a forum attended by key organisations linked to the justice system. As an outcome of this forum and with further evidence obtained through the Aboriginal Disability and Justice project completed in June 2020, Kin was successful in obtaining further funding from the WA Office of Disability to develop an Independent Support Person program. Kin has been working closely with senior representatives from key agencies in the justice system (both government and community) to prepare a business case to trial an Independent Support Person Program to divert Aboriginal people with intellectual disability and cognitive impairment. The business case will be presented to key Ministers and department heads in June 2022 to secure funding for the trial.

Kin has a representative voice on several state and national committees and collaborates with agencies to highlight systemic barriers to fair and equitable access for its clients. In the past year Kin has made 30 submissions to government inquiries, reviews and consultations that impact on the diverse communities in which it works.



## Case study 1

April is from China and was referred to Kin by her treating team at the State Rehabilitation Service following a stroke that left her with an acquired brain injury.

### April's issues

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At the time she was on a bridging visa and awaiting processing of her application for permanent residency. Due to her visa status, April was not eligible for services through the NDIS or other pathways. When she was referred to Kin, her partner (who was her full-time carer) had been diagnosed with a terminal illness and required surgery as soon as possible.

### How we helped

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Our Kin advocate liaised with several services including the Health Department, Department of Communities, CarersWA, legal, and multicultural support services in the client's neighbourhood. Our advocate also arranged referrals for the couple to see specialist services (including legal) so they could make informed decisions about April's future care. April, supported by her partner, decided that she wanted to return home to China to be with her family once her partner passed away. Our advocate assisted April through a very distressing time in her life and ensured that supports were in place for her.

### Outcomes for April

April was supported by services while her partner was in hospital and she spent time with her partner's extended family. Once her partner had passed away, our advocate ensured that the prior arrangements April and her partner made went smoothly and she had arrived back in China safely. April is now being cared for by family.

“[I enjoy] making a tangible difference to the many ELD people with disability and to change attitudes and stereotypes that are barriers to inclusion in the community.”

## Supporting self-advocacy

Community activities have proved an effective means to raise awareness about disability, systems change and new programs and supports that provide the opportunity for ELD people with disability to engage effectively in society. This is achieved through peer support groups, social media (e.g. Facebook and LinkedIn), participating in interagency network meetings, and having a presence at community expos and events.

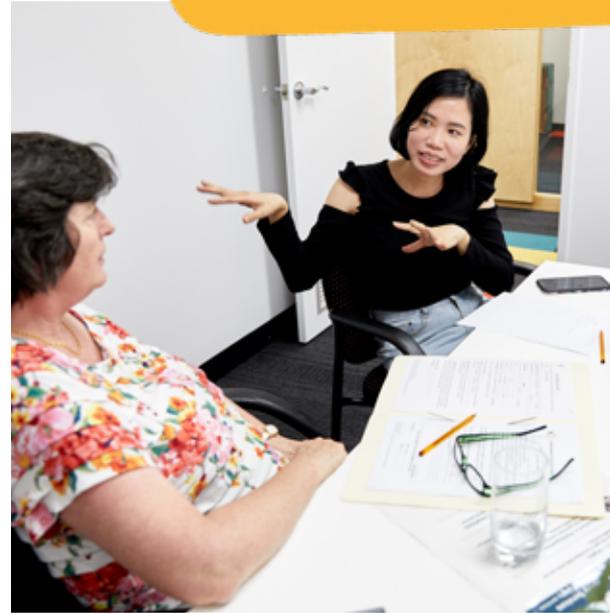
Kin continued to facilitate a My Time peer support group at the Roseworth Child and Parent Centre in Girrawheen during school terms. Ngala Community Services provided the necessary funding and training to sustain this group. Members of the group are mothers from diverse backgrounds who have school-aged children with disability. My Time is a confidential, non-judgemental space for participants to share their experiences of raising children with disability and support each other. It is also a time for self-care. A childminder is always present to care for any children they may bring along on the day. Regular steps are taken to engage with ELD parents in the community.

In Newman, the advocacy officer continued to support a yarnning group. The group meets regularly to discuss issues of mutual interest and identify culturally appropriate strategies to address issues.

The multicultural carers group continued to meet monthly at our Osborne Park office. Advocacy staff are available to discuss issues relevant to their caring role. Staff from government and community agencies were invited to present on topics relevant to the members. These included NDIS and self-management, Carer Gateway, Independent Living Options, Quality and Safeguards Commission and Restrictive Practices.

The online peer support group continued to engage on Kin's Facebook page. This is a closed group comprising people of ELD background with disability. The group discuss issues impacting on their daily lives and share information that may be of benefit to others in the group. Members can post information in language and use online tools to translate information posted by other members.

The Multicultural Ambassadors group are the public face of ELD people with disability. They continued to promote to people with disability and families in their respective communities the opportunities available to them. They provided ideas and strategies on how to reach out to others safely for support and services, and were part of a co-design group developing a training calendar for participants and new recruits.



## We are Collaborative

### Together, we can do more

Our power comes from the strength of the different people we care for and those we work with. As a collective, we believe that alone we can do little, but together we can do so much.

## Stakeholder and community engagement



The successful outcomes of the work we do relies on staff keeping informed of systems changes, new programs and services of benefit to clients and their families, sharing what we do with others and forming strategic partnerships and alliances.

Kin is a member of the state-based Disability Coalition, comprising peak disability service agencies and disability advocacy services. We also have representation on the Board of Management of the National Ethnic Disability Alliance NEDA and participate on a range of systemic and policy advisory sub-committees.

Attendance at our quarterly interagency network meetings continued to grow with an expanded email list of 125 staff representing multicultural, disability and government agencies. This year Kin partnered with WA Individual Services and Valued Lives to co-host a microenterprise market to coincide with International Day of People with Disability. This provided an opportunity for people with disability to showcase the successful businesses they run to the general public.

Staff continued to attend interagency network meetings hosted by local government agencies and other service providers. These forums in both metropolitan Perth and regional WA provided an avenue to promote our services, receive client referrals and seek opportunity for collaborative projects.



Staff were encouraged to seek opportunities to engage with the broader community. Throughout the year, project staff had stalls at expos, festivals and community events. Staff used this opportunity to connect with community members to raise awareness about disability and the advocacy support programs we provide. They also conducted presentations for ELD community groups.

**28**

Interagency meetings

**14**

Collaborative activities

**17**

Expos/ community events

**57**

ELD community meetings

## Case study 2

Shirin, aged 12, arrived in Australia from Iraq with her widowed mother and siblings under a Women at Risk visa. She was referred to Kin by an allied health professional.

### Shirin's issues

Shirin has a physical disability and was awaiting further assessment through the Children's Neuroscience Service at Perth Children's Hospital. At the time of referral, Shirin's NDIS plan was inadequate to meet her needs and her mother needed assistance to navigate the Centrelink process and access appropriate income support payments. The family had also been recently declined for the Priority Housing waitlist.

### How we helped

Our Kin advocate liaised with relevant teams at the Perth Children's Hospital and linked Shirin with the correct services. Our advocate lodged a Tier 2 housing appeal on the family's behalf. Our advocate supported Shirin's mother to apply for the Carer Payment and sourced the required medical evidence from Perth Children's Hospital. Our advocate liaised with the Support Coordinator about the need for an Internal Review of Shirin's NDIS plan and requested they link her to therapy options with current funds while awaiting review (he previously had not done this until our advocate had requested him to do so). Our advocate supported Shirin and her mother through the plan review process. A plan was approved with a significant increase in funded supports. Shirin's mother is happy the new plan.

### Outcome for Shirin

Home visits were initiated by the treating team at Perth Children's Hospital to support Shirin and her mother at home. The Department of Communities' (Housing Authority) decision was overturned on appeal, and the family are now on the Priority Housing waitlist pending their housing allocation. The family were also referred to community services to help them find suitable transitional accommodation while waiting for their housing to be allocated. Shirin now has a new NDIS plan with a significant increase in funded supports, and the Carers Payment was approved for Shirin's mother.

## 5

Intercultural competency workshops with

# 104

participants

### Advisory and training services

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Kin continues to provide an intercultural consultancy service to agencies that deliver support and services to ELD people with disability and their families.

The consultancy work is a fee for service to assist with non-funded activities. Kin has a deep understanding of the supports and services provided by the disability support sector. We work with agencies to address their policies and procedures that may impact on their multicultural workforce and the service barriers experienced by clients and families they support. We develop bespoke intercultural competency training for agency staff to ensure the promotion and delivery of a culturally inclusive and safe service. We use up-to-date client demographic data and case studies to support the information given at workshops and presentations.

“The facilitator was knowledgeable and engaging with good communications.”

## 8

Seminar/ agency presentations

As an accredited agency under the National Disability Advocacy Program, we are cognisant that all agencies that receive funding to provide supports and services to people with disability are required to adhere to the National Standards for Disability Services and the NDIS Practice Standards and Quality Indicators. All advice and training we deliver incorporate the key elements of these standards and indicators.

Kin is regularly invited to present on our services at service provider meetings (both government and community based). Staff use these opportunities to discuss referral processes, identify service barriers for our client cohort, and seek new partnerships that provide a safety net for the clients we work with.

### We are Empowering

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#### Potential can be unlocked

We believe our people and the people we provide support for have unique gifts and strengths. We simply nurture them to get there and make their mark.





“

I am in admin and coordinate with clients and therapists and it's really helpful to gather so much knowledge/understanding/ scenarios/suggestions/practice in one seating. Well done.”

## Case study 3

Gavin is in his early 60s and lives in a remote Aboriginal community in the Kimberley region of WA. He was told by his treating specialist that he should consider retiring from work due to a chronic life-threatening medical condition.

### Gavin's issues

The local GP helped Gavin with completing the Disability Support Pension application that was given to him by the Department of Human Services community based agent; however due to the community agent's lack of knowledge, not all of the required forms were provided. After two years of waiting for the Disability Support Pension, Gavin self-referred to Kin for assistance.

### How we helped

Our Kin advocate assisted Gavin to gather the correct evidence and collate all the necessary documentation for a new Disability Support Pension application. This included liaising with Gavin's specialist medical team and Centrelink. Our advocate carefully reviewed all the information provided by medical staff and reviewed the Disability Support Pension application with Gavin. Gavin's application was submitted by our advocate who ensured that the correct information was provided.

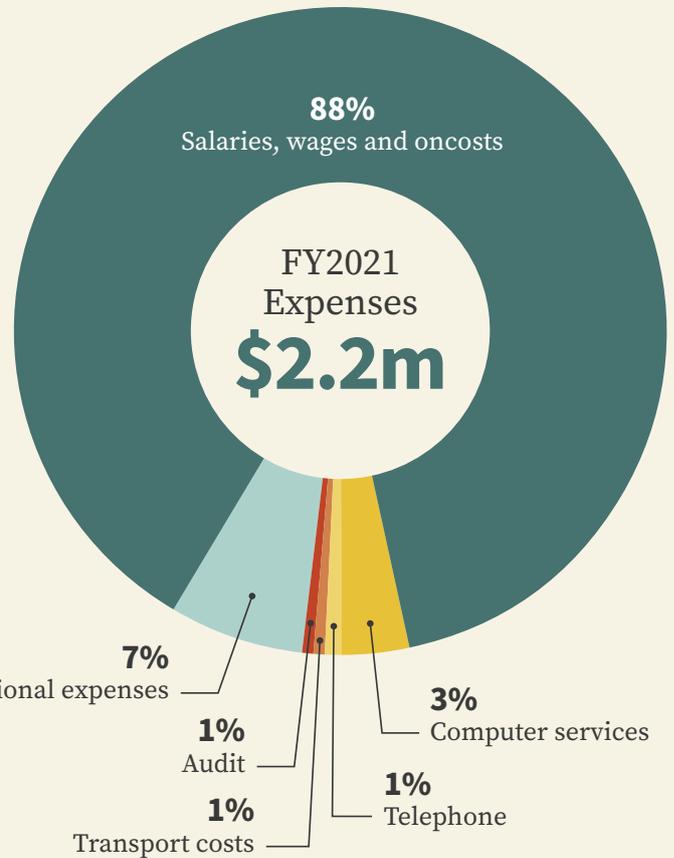
### Outcome for Gavin

Gavin's Disability Support Pension has been approved, which means he is no longer required to work. This has reduced his stress levels and significantly improved his health and wellbeing.

# Financial stability

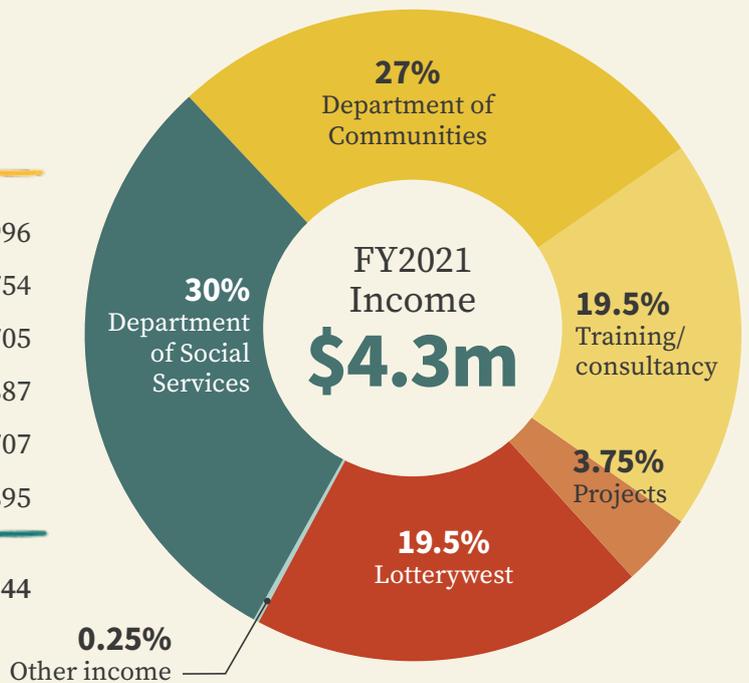
## Expenses

Salaries, wages and oncosts	\$1,912,515
Computer and internet services	\$72,212
Telephone	\$17,841
Transport costs	\$13,269
Audit	\$11,200
Other operational expenses	\$142,863
<b>Total</b>	<b>\$2,169,900</b>



## Income

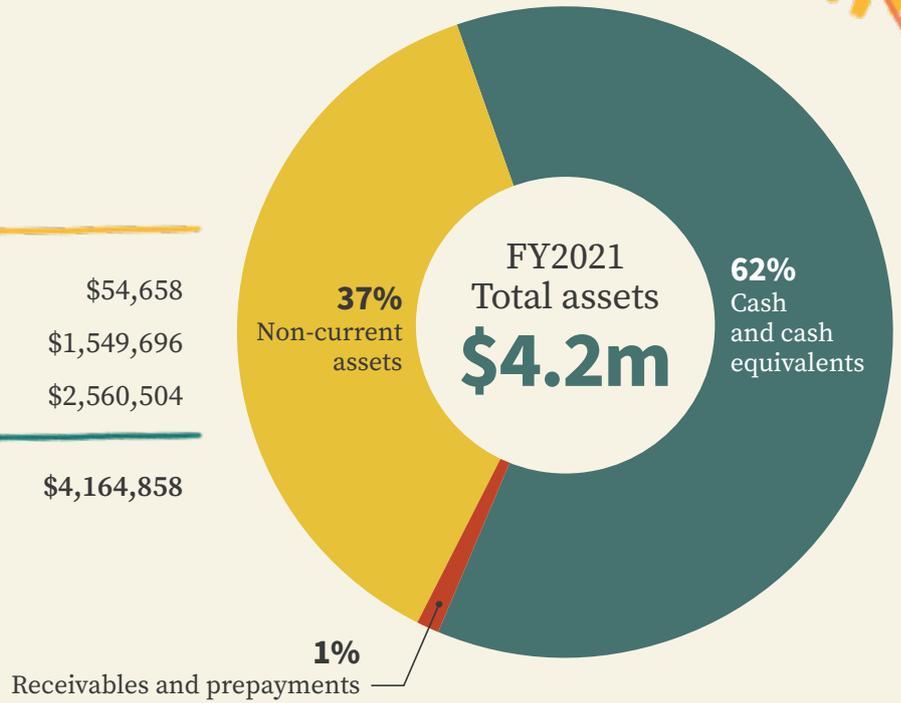
Department of Social Services	\$1,284,996
Department of Communities	\$1,166,754
Training/consultancy	\$825,705
Projects	\$156,887
Lotterywest	\$827,707
Other income	\$9,895
<b>Total</b>	<b>\$4,271,944</b>



## Financial continued

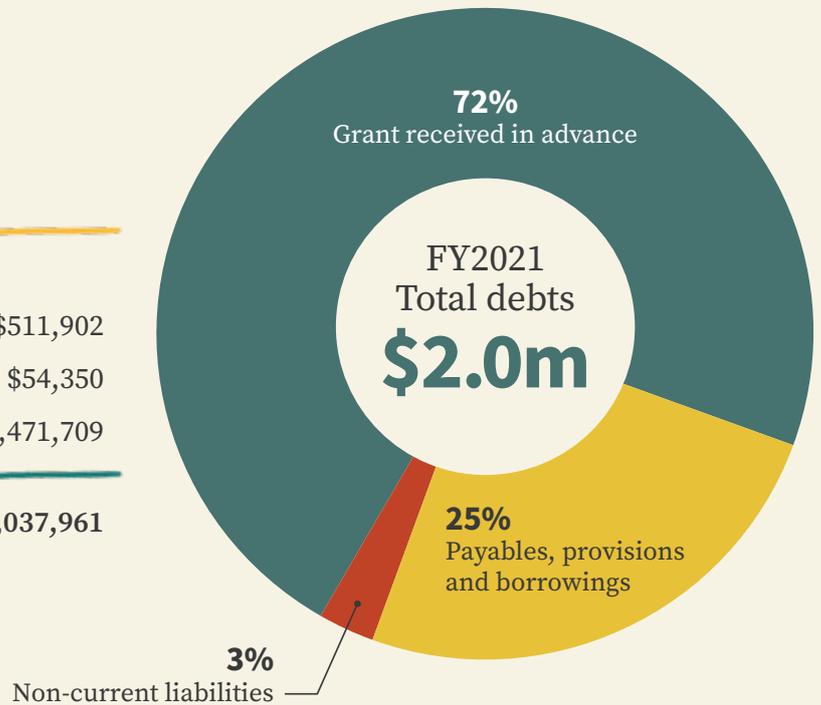
### What we own

Receivables and prepayments	\$54,658
Non-current assets	\$1,549,696
Cash and cash equivalents	\$2,560,504
<b>Total</b>	<b>\$4,164,858</b>



### What we owe

Payables, provisions and borrowings	\$511,902
Non-current liabilities	\$54,350
Grant received in advance	\$1,471,709
<b>Total</b>	<b>\$2,037,961</b>



## The year ahead

The new year will be one of review, consolidation and seeking to secure long-term sustainable funding. We recognise there is still much work to be done, especially for ELD communities living in regional WA.



Kin will continue to seek out alliances and partnerships with organisations that share our vision and ethos as a for-purpose agency.

Our new five-year strategic plan will be developed. This will include a succession plan for staff, management team and Board of Management. The Board of Management recognises the need to ensure the skills and experience of Board members align with the strategic direction of the organisation. A leadership training calendar is being developed to upskill Board members based on identified needs, and a similar process will be undertaken for staff and the management team.

Expanding its membership base to be inclusive of people living in regional WA is a focus for Kin in the coming year. Staff will commence regional travel to meet with and promote our services to ELD communities and encourage new members to join Kin, including being part of the Multicultural Ambassadors program and Board of Management.

“Kin provides social and emotional support from others who speak the same language and/or share similar disability experiences.”

We will advance the development of a business case for the Independent Support Persons Trial to divert Aboriginal people with intellectual disability and cognitive impairment from the justice system. Kin will also continue to negotiate with North Metropolitan TAFE to expand the customised Adult Migrant English Program for ELD people with intellectual disability and cognitive impairment, which will enable participants in the NDIS to access to funding to attend classes.

This year we commenced the digitalisation of Kin to improve its accessibility to clients and community members. This work will continue alongside the refinement of the IT/IM systems upgrade and enhanced governance arrangements.

### We are Resolute

#### Everyone's rights matter

We are steadfast in our convictions and become even more determined to help when things get difficult. We began many years ago and are committed to realising our mission.

## Acknowledgements



Sincerest thanks are extended to the following individuals and organisations that have assisted us to achieve the positive outcomes for 2020–21:

**Volunteers** – Aileen Whittaker (office support), Parwin Omar (child minding), Shobhana Chakrabarti (pro-bono consultant)

**Multicultural Ambassadors** – Alia Abdi, Siyat Abdi, Etienne Ndambara, Miley Nguyen, Titus J Raphael, Shatha Asaf, Sara Rahimi

**Cultural Consultant** – Sandra Dann

**Major funders** – Department of Communities – Office of Disability; Department of Social Services

**Special project funders** – Ngala Family Services; National Disability Insurance Agency, National Ethnic Disability Alliance, Office of Multicultural Interests

**Office accommodation** – Lotterywest for providing funding towards the purchase and fit out of our new premises

### Get involved

With your support, Kin can make an even greater difference to the lives of ELD people with disability, their families and carers. You can:

- Become a member of Kin
- Make a tax-deductible donation
- Leave a gift in your will
- Sponsor an event
- Become a corporate partner.

To find out more, contact Kin on (08) 9388 7455, freecall 1800 659 921 or email [admin@kinadvocacy.org.au](mailto:admin@kinadvocacy.org.au)

Note: The names in the case studies have been changed to protect the person's identity.



“

Now that I am an ambassador, I receive a lot of positive feedback. Many share with me because they see me fulfilling my dreams despite my disability, they are also connecting with the wider society to help themselves or their loved ones to follow their dreams and continue to be contributing members to their communities.”

# Kin

Formerly Ethnic Disability  
Advocacy Centre

132 Main Street  
Osborne Park WA 6017

Phone: 08 9388 7455

Freecall: 1800 659 921

Email: [admin@kinadvocacy.org.au](mailto:admin@kinadvocacy.org.au)

[kinadvocacy.org.au](http://kinadvocacy.org.au)

## Main Office

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### Perth Office

132 Main Street  
Osborne Park WA 6017

## Outreach Offices

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### Armadale Office

Headspace Armadale  
40 Fourth Road  
Armadale WA 6112

### Midland Office

Midvale Neighbourhood Centre  
2/42 Mathoura Street  
Midland WA 6056

## Regional Offices

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### Kimberley Disability Advocacy

Broome Lotteries House  
Office 8  
Lot 642 Cable Beach Rd  
Broome WA 6725  
Freecall: 1800 316 929  
Email: [kda@kinadvocacy.org.au](mailto:kda@kinadvocacy.org.au)

### Pilbara Disability Advocacy

Newman House  
Offices 2 and 3  
15 Iron Ore Parade  
Newman WA 6753  
Freecall: 1800 870 467  
Email: [pda@kinadvocacy.org.au](mailto:pda@kinadvocacy.org.au)

### Peel Office

Mandurah Lotteries House  
Suite 4, 7 Anzac Place  
Mandurah WA 6210  
Freecall: 1800 659 921  
Tuesday to Friday

